

# Cannabis Control Division

July 12, 2024

## INDUSTRY BULLETIN: 24-02

Dear Licensee,

The Cannabis Control Division (CCD) has sent multiple notifications to inform you that we have launched our new online licensing portal, NM-PLUS, which may be accessed through the following link: [NM-PLUS Portal](#).

Launching a new portal can come with various technical challenges. Therefore, the CCD encourages licensees to login to the online portal and become familiar with the system. This will also help you to be proactive with troubleshooting any technical challenges you may experience with logging into the portal.

Additionally, we urge licensees to begin the renewal process as soon as possible. Be advised that the NM-PLUS Portal will not allow licensees to renew any earlier than 60 calendar days before the expiration of the license and no later than 30 days before the expiration of the license.

If you encounter any technical challenges, or if the option to renew your license is unavailable, please submit an e-mail to the CCD Staff at [RLD.CannabisControl@rld.nm.gov](mailto:RLD.CannabisControl@rld.nm.gov). Our staff will work with you to resolve the technical challenges or re-open the renewal window if appropriate.

Please note, once you have completed the verification process, you do not need to wait for CCD Staff to verify the business in order to proceed with submitting your amendment or renewal applications.

Further, to help expedite your renewal process, assure that you satisfy the following requirements:

- A Certification of Good Standing from the New Mexico Secretary of State.
- A copy of a current business license issued by the local jurisdiction for each premise, which may include zoning approval and a fire inspection report; or evidence that the local jurisdiction in which the premise is located does not issue business licenses.
- Must not be a delinquent taxpayer or have any unfiled tax returns due with respect to the cannabis excise tax or the gross receipts tax.
- Amendment applications for changes that would affect the renewal should be submitted before a renewal application. Such amendments include change of plant count, adding or removing controlling persons, removing a premise, etc.

You may refer to our website for additional renewal requirements.

We sincerely appreciate your patience and cooperation as we continue to enhance our licensing platform to better serve you.

Thank you for your ongoing support.

Sincerely,

Cannabis Control Division